5/15/2024

Wednesday, May 15, 2024

8:29 AM

Attendees: Lisa Hoffmann. Marie Stelmack, Alkema Jackson, Andrea Shearer, Ash Lane, Kat Acosta, Rebecca Ritter, Samir Zahid, Arie Hayre-Somuah, Hanna Mast, Lisa Lefavore, Margaret Flanagan, Hanifah Matumla,

Hypertension Disparity

* Latest PDSA is scorecards
	+ Teams doing own PDSA
		- Purple Team using Gaps report in Azara to do targeted interventions
		- Steel - BP cuff offering
		- Green - Erin face time with the nurse
		- Yellow - uncontrolled clients to the BP education group
* Deep dive into ordering processes for clients on Medicaid
	+ Having all on paper might be able to reduce mental burden in ordering a cuff for client
	+ BP group
* QUESTION: option to order Large or XL but up to DME provider or pharmacy

PrEP

* Unified way of documenting - move from prescription fill to new DX CODE
	+ Tyler Gray developed order set
* Communications PDSA is PDSA #2
	+ Let Marie know if want brochures at community sites
* Next PDSA to develop a cascade of care

Childhood Vaccinations

* Current
	+ Doing proactive work to catch clients
	+ Flu and Rota are the hardest to get because time limited
* Validating the data is next

Hospital Readmission Rate

* Strengthening the connection between Mercy and HCH
	+ Call Center nurse is directly linking with Mercy Transitional Care Team

Depression Remission

* RCA and will be working on the first PDSA
* Focus on disparity we are seeing there with Hispanic and Latinx clients

Colorectal Cancer Screening

* RCA - continuity of care, lab issues, mail in option issues
* Meeting this week to design first PDSA

Appointment Access

* First meeting today!
* Including a client in this subcommittee

Care coordination and diabetes coming up next

PI Tool portion: ways of thinking: divergent to convergent thinking



Can get stuck in divergent mode - many ideas without way to implement

Convergent can get stuck and only think about one way to do things

Try implementing both at next meeting.