* Attendees: Lisa Hoffmann, Andrea Shearer. Arie Hayre-Somuah, Barbara DiPietro, Hanifah Matumla, Margaret Flanagan, Marie Stelmack, Rebecca Ritter, Samir Zahid, Tolu Thomas, Hanna Mast, Tara Dorsey, Ash Lane, Christina Bauer

* Pride and Juneteenth celebrations!
* Widening disparity in HTN
* Childhood vax - change in YTD vs trailing year
* Diabetes - worsening of every racial and ethnic group
* PrEP - continuing to increase
* Appointment access continues to stay low
* Hospital readmission 19% rose

* Subcommittee updates
  + HTN disparity
    - Meeting with subcommittee members to ask about how to work on the disparity and continue the work on this
    - Lots of multidisciplinary issues
    - Asking if the group wants to continue working on this
  + PrEP
    - 18 to above 40 clients over the course of the year
    - PrEP brochures
    - Outreach with PrEP - Julia Felton doing this
    - Comms is working on an interview with a client - this was done!
  + Childhood vaccination
    - Went up to 9%, previously trailing year; only children who have already turned 2 are included if trailing year - all kids turning 2 in 2024 if use year to date
    - Direct outreach 6 - 24 months who are due for their vaccines
      * Iterate the process 3 times - flu and rotavirus are the biggest kickers, peds team is doing well with all of the others
      * Rotavirus - if missed hard to get and no other opportunity
    - Involving clients in the work
      * Interview clients about vaccinations, NCQA letter
  + Hospital Readmission
    - Connection with Mercy - warm handoffs to Kayla in the call center
    - Mercy toured us recently - stronger partnership
    - Transportation needs and referring to community health workers where possible - if they don't have transportation, won't make the appointment
      * A few clients asked for transportation, but didn't have existing relationships with CHWs that could help them in the
  + Depression Remission
    - RCA - challenging life circumstances, but some issues with rescreening
    - PDSA #1: taking the PHQ9s to the field
  + Colorectal Cancer Screening
    - Care team triad at West Baltimore
    - Documenting correctly - a couple providers weren't using
      * Do not use fecal occult blood stool
    - Training the trainer
      * CMAs and RNs play a pivotal role in screening
        + Looking for CMA champion to help test
      * Figuring out ways to be smart about completing - ordered fine tip sharpies
    - How to include clients in CRC screening work
  + Appointment Access
    - How well clients feel they are able to access
    - Red dots in the data mean that there are a very small number of respondents
    - RCA identified issues:
      * staffing, call center, and registration, provider turnover in primary care, fewer street homeless clients seen - face of HCH is evolving
      * Client shared "sometimes the bus just doesn't come"; wintertime have more clients fighting for slots
    - Client on this subcommittee and Janel from HR
  + Diabetes
    - RCA - traveling from very far away
    - Wishbone - will talk about this tool!
    - Erin Levitt - many clients seen with lapses in their care due to immigration status, pharmacy waits are a huge issue
  + Care coordination
    - Closing the referral loop
* PI tool of the month
  + Wishbone - looking at the end goal instead of current state
* Tools available for use

* Questions
  + Spanish only text line for Mt Vernon Pharmacy - Marie to share with Hanna
  + Barbara was appreciative of the overview - interest from policy makers
    - Disaggregated data - the way we do the REI work is a model for other HCHs
    - Conference next year - Barbara to help with a proposal