

7/17/2024

Wednesday, July 17, 2024 8:32 AM

Attendees: Samir, Marie, Hanna, Laura, Ashley, Alkema, Lisa, Rebecca, Hanifah, Sharon, Lisa H, Marie, Tolu, Tara, Deborah, Valerie, Lisa L

- Chugging along! Scheduled for our last goal - closing referral loop
- Hypertension Disparity PDSA
 - 3 PDSAs completed
 - Hypertension Disparity Deep dive
 - At home readings satisfy the measure - this has great alignment with our deep dive findings
- PrEP
 - 3 PDSAs completed
- Hospital readmission
 - Working on reporting with changes in CRISP
 - Relationship with Mercy - trying to expand with Hopkins
 - Transportation support but none of the clients made appointments
 - Met with Boston HCH
 - Having a HCH PCP is a protective factor against readmission
 - Involvement in every part of the hospital stay - have a clinic within Mass General - seen as internal partner
- Colorectal Cancer Screening
 - #1 Appropriate order sets
 - #2 Fit kit completion kits for CMA and RN staff to educate
- PHQ 9
 - #1 portable PHQ9s for TCMs in the field - TCMs liked it and wanted to expand to all screenings
 - #2 improve screen at appropriate time intervals - department specific approaches for this
 - **Question/comment:** *administration in non- BH spaces as well. Happening in the adult med space as well*
- Access
 - Still low numbers with our data
 - Transportation resource (client idea)
- Early Entry into Prenatal Care
 - Want to see almost immediate connection with benefits to ensure coverage
 - Level of preconception counseling
 - More likely to know they are pregnant "would you like to become pregnant"
 - Having a larger team and an OB provider onsite more than once a week
 - Feedback survey for clients in this space
- Diabetes
 - Small improvement in Hispanic/Latinx disparity
 - #1 food prep resources
 - Nurses reviewing the resources to determine which to use
 - Prescribing challenges
- Slope charts!
 - Simplest possible line chart
 - Ranking, magnitude and change over time, differences between two categories
- PI templates and tools available for use!
- Questions

- Client Experience goal - status on data on this measure
 - PI is working through new approaches to administering and capturing data in this space because our numbers continue to be so low